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## North America Change Order Fee Schedule Effective May 15, 2023

The Change Order Fees apply to orders based on product type and confirmed ship date. North America Orders include shipments to US, Canada and Mexico.

**HYDROUS PRODUCTS:** Change fees apply to order changes made within 14 days of a confirmed ship date.

**CALCINED PRODUCTS:** Change fees apply to order changes made within 21 days of a confirmed ship date.

Change Type	Description	Fee Structure based on Confirmed Ship Date by Product Type	Change Order Fee Schedule
Expedite shipment	Order placed with requested ship date inside lead team.	<ul><li>25% surcharge fee material</li><li>Subject to availability and approval</li></ul>	No change Order Fee
Order Advancement	Request to improve the ship date of an existing order.	<ul><li>20% surcharge fee</li><li>Subject to availability and approval</li></ul>	\$250 Change Order Fee per order
Order Cancellation	Order cancelled within the change window.	<ul> <li>15% cancellation fee if product has not been produced</li> <li>35% cancellation fee if product has been produced</li> </ul>	\$250 Change Order Fee per order
Increase in Qty Ordered	Request to increase quantity of an existing order.	<ul><li>10% surcharge on the added material</li><li>Subject to availability and approval</li></ul>	\$250 Change Order Fee
Decrease in Qty Ordered	Request to decrease the quantity of an existing order.	<ul> <li>15% fee if product has not been produced</li> <li>35% restocking fee if product has been produced</li> </ul>	\$250 Change Order Fee
Delayed shipment	Order requested to move out	<ul> <li>\$75 per day per truckload warehousing fee until new ship date if product has been produced         <ul> <li>Subject to approval</li> </ul> </li> <li>10% change fee if product has not been produced</li> </ul>	\$250 Change Order Fee

All fees and surcharges are based on the value of the product.